

The Arc
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To: Chair & Members of the Standards
Committee

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Friday, 13 September 2019

Dear Councillor

STANDARDS COMMITTEE

You are hereby summoned to attend a meeting of the Standards Committee of the Bolsover District Council to be held in the Council Chamber, The Arc, Clowne on Monday, 23rd September, 2019 at 10:00 hours.

Register of Members' Interests - Members are reminded that a Member must within 28 days of becoming aware of any changes to their Disclosable Pecuniary Interests provide written notification to the Authority's Monitoring Officer.

You will find the contents of the agenda itemised from page 2 onwards.

Yours faithfully



Joint Head of Corporate Governance & Monitoring Officer



We speak your language
Polish **Mówimy Twoim językiem**
Slovak **Rozprávame Vaším jazykom**
Chinese **我们会说你的语言**

**If you require this agenda in large print
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If you require an adjustment to enable you to participate in or access the meeting please contact the Governance Team at least 72 hours before the meeting starts.

**STANDARDS COMMITTEE
AGENDA**

Monday, 23rd September, 2019 at 10:00 hours in the Council Chamber, The Arc, Clowne

Item No.	<u>PART 1 – OPEN ITEMS</u>	Page No.(s)
1.	Apologies For Absence	
2.	Urgent Items of Business	
	To note any urgent items of business which the Chairman has consented to being considered under the provisions of Section 100(B) 4(b) of the Local Government Act 1972.	
3.	Declarations of Interest	
	Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:	
	a) any business on the agenda	
	b) any urgent additional items to be considered	
	c) any matters arising out of those items	
	and if appropriate, withdraw from the meeting at the relevant time.	
4.	Minutes of Previous Meeting	3 - 9
	To consider the minutes of the last meeting held on 1 st July 2019	
5.	Annual Letter from the Local Government & Social Care Ombudsman 2018/19	10 - 18
	Verbal Update	
6.	Customer Service Standards / Compliments, Comments and Complaints Report 2018/2019 (1st October 2018 to 31st March 2019 and Annual Summary).	19 - 35
7.	Review of the council's Constitution (Part 2).	36 - 47
8.	Induction Pack Reminder (for District and Parish Members)	Verbal Report
9.	DBS Check for Elected Members	Verbal Report
10.	Member Champions	To Follow
11.	Outcome of RIPA Inspection	48 - 55
12.	Complaints Update	Verbal Report
13.	Work Programme 2019/2020	56 - 58